

OCT 24 2005

Practitioner's Docket No. 1264

REPLY UNDER 37 CFR 1.114
EXPEDITED PROCEDURE
TECHNOLOGY CENTER 2100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Bryce A. Jones

Application No.: 09/477,991

Group No.: 2157

Filed: January 5, 2000

Examiner: Barbara N. Burgess

For: METHOD AND APPARATUS FOR PROCESSING WEB CALLS IN A
WEB CALL CENTER

Mail Stop RCE

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Response to Office Action filed along with
A Request for Continuing Examination (RCE)

Introductory Comments

In response to the Office Action dated September 15, 2005, a Request for Continuing Examination (RCE) is filed, along with the appropriate fee. Please enter this amendment and consider the following remarks.